

NAME:DONNA WOOLARD

1993 INTERVIEW

TRANSCRIBED BY GENE G.WOOD,PARK VOLUNTEER THIS 8TH. DAY OF FEBRUARY,1999.

I STANDS FOR INTERVIEWER W/THE AID OF VOLUNTEER BILL BLACK.

DW STANDS FOR DONNA WOOLARD.

NAMES OF PLACES AND PERSONS ARE SPELLED AS HEARD,BUT NOT NECESSARILY CORRECT.

WORDS WHICH ARE NOT CLEARLY UNDERSTOOD WILL APPEAR IN BRACKETS [].

TAPE IS IDENTIFIED BY LETTER "B" MARKED ON IT.

MARCH 25TH,1993

THE TIME IS 3:30 P.M.

THE LOCATION IS AT THE BUCKSTAFF BATHHOUSE,3RD.FLOOR

I' M TALKING TO DONNA WOOLARD AND MY NAME IS RANGER TONI COOPER

ALONG WITH VOLUNTEER BILL BLACK.

I---HOW YOU DOIN'TODAY,DONNA?

DW--FINE,THANK YOU.

I---WHICH BATHHOUSE,HOW MANY BATHHOUSES HAVE YOU WORKED IN ?

DW--JUST THE ONE. THE BUCKSTAFF.

I---BUCKSTAFF ? WHAT'S YOUR OCCUPATION?

DW--OFFICE MANAGER AND BOOK KEEPER.

I--- HOW LONG HAVE BEEN DOING THAT ?

DW--THIRTY YEARS.

I---THIRTY YEARS!!! COULD YOU TELL US HOW YOU GOT STARTED IN THE BATHHOUSE INDUSTRY.

DW--WELL,OKAY. WELL,I JUST APPLIED FOR THE JOB AND THEY HIRED ME,
AND I'VE BEEN HERE EVER SINCE.

I---DO YOU HAVE ANY FAMILY IN THE BATHING INDUSTRY.

DW--I HAVE A DAUGHTER THAT'S A MASSEUSE.

I---WHAT'S HER NAME ?

DW--ROBIN.

I---ROBIN!!! WHICH BATHHOUSE DID SHE WORK AT ?

DW--AT THE BUCKSTAFF. SHE STARTED OUT WHEN SHE WAS 14 YEARS OLD,
WORKING IN THE OFFICE,DONE DIFFERENT THINGS,THEN SHE WENT TO MASSAGE SCHOOL AND SHE'S A MASSEUSE NOW.

I---SO HOW LONG HAS SHE BEEN IN SCHOOL ?

DW--TWO YEARS.

I---TWO YEARS!! THAT'S GREAT. WHAT'S THE ROUTINE OF YOUR JOB,DONNA ?

DW-- WELL,WAITING ON THE CUSTOMERS WHEN THEY COME IN,SELLING BATHS
AND MASSAGES,AND BOOKS OF TICKETS,AND GIVING THEM LOCK BOXES TO
LOCK UP THEIR VALUABLES,AND BEIN' NICE TO 'EM.

I---WHAT'S THE AVERAGE NUMBER OF BATHERS IN A DAY ?

DW--AH,IT WILL VARY FROM TIME TO TIME,USUALLY FROM JANUARY THROUGH
MARCH,IT BE FROM 50 TO 100 AN' THEN FROM APRIL THROUGH OCTOBER YOU'LL HAVE 150 TO 200, AND THEN NOVEMBER AND DECEMBER,YOUR SLOWER

MONTHS.

I--- COULD YOU TELL US WHAT PERCENT IS MEN AND WOMEN,ABOUT ?
DO YOU KNOW ?

DW-- IT AH, IT'LL VARY BUT YOU HAVE MORE LADIES THAT TAKE
MASSAGES THEN YOU DO MEN, BUT IT'LL VARY OUT PRETTY CLOSE TO
THE SAME,THROUGH-OUT THE YEAR.

I---WHY DO YOU THINK THAT THE BUCKSTAFF SURVIVED WHEN THE
OTHER
BATHHOUSES ALONG BATHHOUSE ROW HAD CLOSED ?

DW--WELL,WE KEPT UP THE BATHHOUSE,WE'VE HAD GOOD
MANAGEMENT,AND
GOOD EMPLOYEES.

I---HOW MANY MANAGERS HAVE YOU WORKED UNDER ?

DW--THREE.

I---COULD YOU GIVE US THEIR NAMES ?

DW--AH,ORLAND KOONCE,HE WAS THE FIRST MANAGER,HE'S THE ONE
THAT HIRED ME,AND I WORKED WITH HIM 24 YEARS,AND THEN I WORKED
WITH ORLAND KOONCE JR. FOR TWO YEARS,AND NOW THE PREVIOUS
MANAGER,
MIKE BRANCH,HE'S BEEN HERE FOR THREE YEARS.

I---[BILL BLACK] DID YOU REPORT THE SAME THING TO US,THAT THE
OTHER EMPLOYEES IN THE BATHHOUSE SAID,BASICALLY THE DEMISE OF
THE
BATHHOUSE WAS THE,THEY WERE NOT KEPT UP ?

DW.--RIGHT....UH,HUH.

I---DID THE SUPERINTENDANT AND STAFF COME AROUND THE
BATHHOUSES AS
OFTEN AS THEY USED TO,TO CHECK?

DW--NO,NO,UH,UH. IT'S A LOT DIFFERENT THAN WHEN I FIRST CAME TO WORK HERE,CAUSE WE HAD MONTHLY INSPECTIONS EVERY MONTH AN'AH.....

I---WERE THE INSPECTIONS ON THE BATHS ?

DW--OH YES,UH-HUH....THEY CAME IN,I MEAN,YOU DIDN'T KNOW WHEN THEY WERE COMIN'IN,AND THEY WOULD JUST SHOW UP,AN THEY WOULD TELL YOU, YOU KNOW,WHAT WAS WRONG,WHAT WAS UNTIDY,AN' THEN THEY WROTE IT DOWN AN' THEN YOU TOOK CARE OF IT.

I---WHAT IF SOMETHING WAS WRONG,WHAT WOULD HAPPEN,WAS THE EMPLOYEE REPRIMANDED OR.....?

DW--AH USUALLY AH,YEARS AGO IT WAS,YOU KNOW,WE ALWAYS HAD TO HAVE A LADY RANGER GO THROUGH THE LADIES DEPARTMENT,AN A MAN TO GO THROUGH THE MANS,AND THEY HAD A SHEET THAT THEY WENT THROUGH AN' THEY CHECKED THE WHOLE BATHHALL,AN UM,IF THERE WAS SOMETHING THAT NEEDED TO BE DONE,WELL SHE'D BRING THIS,WRITE IT DOWN ON THE CHART AN' THEN SHE WOULD GIVE TO ME OR MR.KOONCE AN' WE WOULD DISCUSS IT AN' TAKE CARE OF IT.

I--[BILL BLACK]--IT COULD BE EITHER AN EMPLOYEE OR IT COULD BE A CONDITION OF THE BUILDING.

DW--WE,IT,IT WAS ALWAYS CONDITION OF THE BUILDING,WE NEVER HAD AH, THAT I KNOW OF,THAT I KNOW OF,YOU KNOW, IT WAS ALWAYS SOMETHING TO DO WITH THE BUILDING,NOT AN EMPLOYEE.

I---WHY DO YOU THINK THE BATHS BUSINESS HAS DECLINED OVER THE YEARS ?

DW--WELL,PROBABLY,AH YEARS AGO,YOU KNOW,YOU DIDN'T HAVE MEDICARE AND MEDIPACT,AN' THEN THERE'S DIFFERENT MEDICATIONS,YOU KNOW, IMPROVED FOR ARTHRITIS AN' THEN WE HAD TRAIN SERVICE YEARS AGO, AN' LOT OF OUR CUSTOMERS CAME BY TRAIN, AN' AH, I THINK REALLY IN AH,JUST GENERALLY KINDA CHANGES EVERYTHING.

I--[BILL BLACK]--DID CUSTOMERS THAT YOU HAD,DID THEY ALSO COME TO THE PARK TO PARTICIPATE IN THE GAMBLING THAT WAS HERE,[UNKNOWN] WAS THAT,WAS THAT AN ATTRACTION ?

DW--AH,WELL,WHEN I,WELL WHEN I FIRST CAME,I DIDN'T REALLY PAY THAT MUCH ATTENTION TO GAMBLING,CAUSE I WAS QUITE YOUNG WHEN I CAME TO WORK HERE,BUT AH,LOT OF PEOPLE SAID THAT THEY DID,YOU KNOW,BUT I DON'T THINK,AH,I MEAN,WE WERE BUSY AFTER GAMBLING AS WELL,AN' I DON'T KNOW IF IT HAD ANYTHING TO DO WITH THE OTHER HOUSES OR NOT.

I---YOU'VE BEEN HERE FOR THIRTY YEARS,HAVE ANY FAMOUS OR WELL KNOWN PEOPLE COME TO BATH OR TO DO SOME GAMBLING ?

DW--AH,YES,WE'VE HAD,AH,DIFFERENT ONES WHICH AH,WE HAD PHYLLIS DILLERS' HUSBAND,FANG,OR WHATEVER HIS NAME WAS,WELL,SHE CAME IN DISGUISED CAUSE SHE DIDN'T WANT ANYBODY TO KNOW WHO SHE WAS,AND AH, THEN WE'VE HAD,AH,BOOTS RANDOLPH,BUT HE WAS AT THE VAPORS, HE'S A VERY,VERY NICE PERSON,AN' THEN WE HAD,AH,THE LITTLE GUY THAT WAS WITH SHIELDS AND YARNELL,HE CAME IN,AN' THEN AH,THE GUY THAT PLAYED ON PETTICOAT JUNCTION,HE CAME IN,AN' THEN BENSON CAME IN,AN'AH,YOU KNOW.....

I---DO THEY EVEN TRY TO DISGUISE THEMSELVES ?

DW--NO,SHE DID,PHYLLIS DILLERS THE ONLY THAT,SHE WANTED MORE OR

LESS PRIVATE,SHE DIDN'T WANT ANYBODY, CAUSE THEY CALLED AHEAD
AN'
YOU KNOW,SAID THAT THEY HAD A CELEBRITY COMING AN' WANTED TO
KNOW
IF WE WOULD JUST,HAVE JUST THE BATHHOUSE JUST FOR HER,AN' I
TOLD
HER "NO,THAT WE DIDN'T DO THAT",BUT SHE DID COME IN WITH A MASK
ON,YOU KNOW,AN' WHICH,I TOLD EVERYBODY,I SAYS,WELL,WE HAVE A,A
CELEBRITY COMING IN,JUST ACT LIKE SHE'S NOT HERE,AN' SO ALL THE
CUSTOMERS AN' THE ATTENDANTS JUST ACT LIKE SHE WAS JUST
ANOTHER
PERSON.....

I--[BILL BLACK]--ONE OF THE GROUP.....

DW--PARDON.....

I--[BILL BLACK]--ONE OF THE GROUP.....

DW--UH,UH, JUST ONE OF THE GROUP.

I---NOW YOU KNOW,THEY WERE SAYING,THERE USED TO BE AN
ADVERTISEMENT THAT THE BUCKSTAFF HAD WHITE ATTENDANTS
ONLY,SO CAN YOU TELL US WHEN YOU STARTED HIRING BLACK
ATTENDANTS.(DW--AH) I--ABOUT WHAT
YEAR ?

DW--THE FIRST... NOW,WHEN I CAME TO WORK THERE WAS ALL WHITE
ATTENDANTS AND THE FIRST ON WE HIRED WAS DOWN IN THE
LAUNDRY. AN'
THEN I'M SAYIN' LIKE AH,MAYBE FIVE OR SIX YEARS AFTER I CAME TO
WORK HERE THAT'S WHEN WE STARTED,HIRING BLACKS.

I---THE FIRST ONE YOU HIRED WAS FOR THE LAUNDRY,DO YOU
REMEMBER
IF HE WAS THE SHEETS MAN ?

DW--YEAH,THAT'S QUINCY COLEMAN,HE'S STILL HERE.UH,HUH,HE'S IN
HIS LATE,
EARLY SEVENTIES,I'M GUESSING. HE'S BEEN AROUND FOR A LONG TIME.

I--OKAY--[BILL BLACK] HOW DO YOU PAY YOUR EMPLOYEES NOW,BY THE HOUR
OR BY THE BATHS ?

DW--WE HAVE YOUR LOCKER ROOM ATTENDANTS,AND COURSE MYSELF
AND THE MANAGER,AND THE OFFICE HELP,THEY'RE PAID BY THE HOUR.
YOUR BATH
ATTENDANTS THEY'RE PAID ON COMMISSION,AN' ALSO YOUR
MASSEUSES,
YOUR LAUNDRY HELP AND YOUR CUSTODIAN,THEY'RE GET PAID BY THE
HOUR.

I--[BILL BLACK] WHAT ABOUT TIPS,ARE THEY AS IMPORTANT TODAY AS
THEY
WERE IN THE FORTIES ?

DW--WELL,NOW THE FORTIES IS 'FORE MY TIME...[CHUCKLE,CHUCKLE]
BUT I
MEAN,YOU KNOW,THEY,THEY ACCEPT TIPS,YES,BUT I MEAN,IF THEY
COME AN'
THEY SAY "IS TIPS INCLUDED",AN'WE SAY "IT'S OPTIONAL,WE LEAVE IT
TO
YOU,WHATEVER YOU WANNA DO."

I--[BILL BLACK] DO THEY LEAVE THE TIPS WITH YOU OR DO THEY GO BACK
AND GIVE IT TO THE EMPLOYEES ?

DW--UH,THEY,THEY DO IT BOTH WAYS,BECAUSE USUALLY THEY LOCK UP
THEIR
MONEY AND THEN THEY SAY "CAN WE TAKE THE MONEY BACK",I SAID
"WE LEAVE IT UP YOU,WE HAVE ENVELOPES,WE CAN PUT IT IN AN' PUT
THEIR
NAME ON IT." OR IF THEY'D RATHER TAKE IT BACK,WE'D RATHER 'EM
TAKE
IT BACK.

I--[BILL BLACK] WHAT ARE THE SIZES OF THE TIPS TODAY ?

DW--UMMM....DOLLAR,OR TWO. YOU KNOW,THATS WHAT IS LEFT IN THE
ENVELOPE.

I--[BILL BLACK] YEAH,THESE GIRLS BACK IN THE FORTIES WERE TELLING

US \$.15 TO \$.25 PER BATH,THAT'S WHY I WAS WONDERING WHAT THEY WERE TODAY.

DW--WELL NOW,I MEAN I DON'T,AH,YOU KNOW,KNOW EXACTLY,BECAUSE A LOT O' TIMES THEY TAKE IT UP AN' GIVE IT 'EM. (I--RIGHT) YOU KNOW,I'M SURE YOUR MASSEUERS AND YOUR MASSEUESES ,THEY PROBABLY MAKE A LITTLE MORE THAN YOUR BATH ATTENDANT,BECAUSE THEY [UNKNOWN WORD] GIVE BETTER SERVICE,OR YOU KNOW,THAT'S THE BIG PART OF THE TREAT-MENT.

I--[BILL BLACK] DO A LOT OF PEOPLE ASK FOR THE SAME MASSEUSE ?

DW--YES SIR,UH-HUH. AN' THEN YOU HAVE SOME THAT'S UNHAPPY,YOU KNOW, SAY," WELL,YOU CAN ALWAYS CHANGE AN' GO TO SOMEONE ELSE". AN' THE SAME WAY THE BATH ATTENDANT,YOU KNOW,IF YOU'RE UNHAPPY TELL US 'CAUSE WE CAN MAKE THOSE CHANGES FOR YA'.

I--WORKING THE INFORMATION DESK,I SURE YOU GET TO GREET THE PEOPLE WHEN THEY COME THROUGH THE DOOR,HAVE YOU SEEN ANY DRAMATIC CASES OF HEALING DURING YOUR THIRTY YEARS ?

DW--UH,WE'VE HAD A LOT OF 'EM THAT COME IN CRUTCHES,YOU KNOW,AN' THEY LIKE,YEARS AGO THEY CAME IN,AH,LIKE FOR THREE WEEKS,AN' FOR TWO WEEKS,AN'BACK THEN,I MEAN IT WAS,IT WAS REALLY A CURE FOR ARTHRITIS,YOU KNOW WHEN I CAME HERE WE DIDN'T HAVE VERY FEW YOUNG PEOPLE,IT WAS ALL FORTY AND UP THAT CAME IN,YOU NEVER SAW,YOU KNOW, A YOUNG PERSON COME IN AT ALL,AN' NOW IT,TIMES HAVE CHANGED YOU HAVE YOUR YOUNG PEOPLE COME IN,EVEN CHILDREN BATH NOW,YOU KNOW, WITH THE FAMILY,AN'.....

I--[BILL BLACK] WHAT AGE GROUP DO YOU AH,[WORD UNKNOWN], I'M SAYING
TWELVE AND UP OR DO YOU LOWER THAN THAT ?

DW--AS LONG AS THEY ARE BIG ENOUGH TO TAKE CARE OF THEMSELVES IN THE
BATHTUB,WE'LL TAKE CARE OF 'EM,USUALLY IT'S ABOUT FIVE UP,YOU KNOW,
IT DEPENDS ON HOW.....

I--[BILL BLACK]--IF THEY'RE WITH THE,WITH THE PARENTS?

DW--IF THEY'RE WERE WITH THE PARENT,UH-HUH.UH-HM.

I--- WHAT ABOUT AN EXPECTANT MOTHER ?

DW---UH, WELL, IT DEPENDS ON HOW FAR ALONG THEY ARE,AN' WE RECOMMEND THAT THEY DON'T TAKE THE WHIRLPOOL,AN' WHICH YOUR BATH
ATTENDANTS ARE TRAINED,THEY KNOW WHAT TO,YOU KNOW,TELL 'EM TO DO
BUT WE LEAVE IT STRICTLY UP TO THEM,BUT THE TEMPERATURE OF THE WATER IT'S NOT GONNA,CAUSE THEY CAN ALWAYS LOWER THE TEMPERATURE
AN' IT'S ACTUALLY NOT LIKE IN A HOT TUB, AT,IN AT THE SPAS OR ANYTHING CAUSE IT'S NOT THAT HOT.

I--- WHAT IF A PERSON HAD HIGH BLOOD PRESURE OR HEART PROBLEMS ?

DW---AH,WE RECOMMEND THAT THEY DON'T TAKE THE STEAM CABINET,BUT
THE REST,THEY SHOULD BE FINE.

I---DID YOU TAKE THE THERMAL BATHS YOURSELF ?

DW---WHEN I HAVE TIME,[CHUCKLE,CHUCKLE].I DON'T GET A MASSAGE LIKE I LIKE CAUSE MY DAUGHTER DON'T HAVE TIME. SHE TAKES CARE OF HER DAD,NOT ME.

I--- WERE THE BATHHOUSES OPEN SEVEN DAYS A WEEK BACK WHEN THEY FIRST
STARTED ?

DW--NO--UH,UH.[I--OKAY] DW--IT'S ALWAYS BEEN THE HOURS THAT WE HAVE NOW.

I---EVEN IN YOUR JOB,DO YOU USUALLY GET OFF WORK AT EXACTLY THREE,OR
DO YOU HAVE TO WORK LATER SOMETIMES ?

DW---OH, NO. UH-UH.

I---YOU ALWAYS GET OFF AT THREE ?

DW---NO,NOT ALWAYS,WHICH IT'S FLEXIBLE,IF I'M NEEDED I STAY.AND I'M
HERE EVERY DAY AT SIX-THIRTY.

I---HAVE YOU NOTICED CHANGES FROM THE TIME YOU STARTED UNTIL NOW,
IN THIS PARTICULAR BATHHOUSE OR ANY OF THE BATHHOUSES,DID YOU NOTICE DIFFERENT CHANGES ?

DW---UH,AS FAR AS SERVICE OR.... ?

I---[BILL BLACK]--WELL,WAS THIS THIRD FLOOR USED MORE [WORDS UNKNOWN] ?

DW--- YEARS AGO IT WAS,BECAUSE WHEN YOU HAD AH,WHEN UMMM,BACK THEN,YOU KNOW,YOU WOULD HAVE THE OLD HOTELS RIGHT ACROSS THE STREET AND THEY WOULD STAY THERE AND THEY WOULD BE HERE AT,LIKE
AT 6 O'CLOCK WHEN WE'D OPEN UP THE DOORS,THEN WE HAD A REGISTRATION SLIP,AN' WE'D HAVE AT LEAST 35 OR 40 PEOPLE AT 6:30 WHEN I CAME TO WORK,WAITING FOR A BATH,AN' THEN WE'D HAVE,IF THE MAN USUALLY OR
THE LADY,WHICH EVER ONE CAME OUT FIRST, WELL AH, THEY WOULD COME UP TO THE THIRD FLOOR AND THEY COULD ALWAYS MEET UP THERE,CAUSE OUR LOBBY'S SO SMALL THAT IT WAS A NICE PLACE FOR 'EM TO SIT AN' WAIT FOR WHOEVER FINISHED....[I-BILL BLACK---THE LAST ONE] DW--UH,UH.

I--- DID MANY PEOPLE COME HERE WITH DOCTORS PRESCRIPTIONS ?

DW---UHHH---NOT THAT MANY,UH-UH.

I--[BILL BLACK]-- DO YOU HAVE YOUR OWN COOLING TOWERS OR HOW DO YOU CONTROL THE TEMPERATURE OF THE WATER ?

DW---WE HAVE A COLD WATER SYSTEM.

I--[BILL BLACK]-- IS THE COLD WATER CITY WATER [LAST PART OF QUESTION ILLEGIBLE] ?

DW---NO,NO.IT'S,UH-HUH,IT'S THE PARK SERVICE WATER. I-[BILL BLACK-- OKAY]

I---WORKING THE INFORMATION DESK,WHERE DO YOU FIND THAT MOST PEOPLE ARE TRAVELING FROM,TO TAKING THE BATHS,WHERE ARE THEY TRAVELING FROM ?

DW---MOST OF 'EM ARE FROM LIKE,PROBABLY ILLINOIS,YOU HAVE A GREAT DEAL AN' THEN WE HAVE QUITE A FEW TEXANS,AN'.....

I--[BILL BLACK] DO MANY OF 'EM STAY FOR 12 TO 21 BATHS THE WAY THEY USED TO ?

DW---NO,UH-UH.

I-- [BILL BLACK] THEY TAKE ONE OR TWO OR.....

DW---USUALLY JUST ONE OR TWO. AN' WE HAVE QUITE A FEW PEOPLE THAT COME TWICE A YEAR, THAT,KINDA LIKE IN APRIL AND OCTOBER,AN' THEY'LL EITHER TAKE SIX OR TWELVE,AN' THEN WE HAVE PEOPLE THAT BUY BOOK OF 18 THAT COME LIKE THREE TIMES A YEAR,BUT MOST,YOU SELL MORE SINGLES THAN YOU DO ANYTHING.

I---HOW MANY ATTENDANTS DO YOU HAVE ON STAFF NOW ?

DW---WE HAVE SEVEN BATH ATTENDANTS,AN' SEVEN MASSEUSES AN'MASSEURS.

I--[BILL BLACK] HOW MANY,HOW MANY BATHERS WILL AN ATTENDANT HANDLE IN A DAY ?

DW---AH WELL,RIGHT NOW THERE,UMM,THE LADIES ARE PROBABLY DOIN' 'ROUND TWENTY,TWENTY-FIVE A DAY,AN' THAT'S FOUR BATH ATTENDANTS IN THE LADIES DEPARTMENT. AN' THE MEN,THEY'RE,THEY'RE RUNNIN' BEHIND THE LADIES RIGHT NOW,(CHUCKLE). BUT USUALLY IN JANUARY AND FEBRUARY, YOU HAVE MORE MEN THAN YOU DO LADIES.

I--[BILL BLACK]--THEN EASILY THEY CAN GET TO THE NUMBER OF THIRTY A DAY.

DW---OH,YEAH,NO PROBLEM.

I---ARE PHYSICALS REQUIRED FOR THE BATH ATTENDANTS AND MASSEUSES TODAY ?

DW-- YES MA'AM,THEY HAVE TO GET A PHYSICAL ONCE A YEAR, AN' A SKIN TEST,AN' THEN THEY HAVE TO GO A REGULAR PHYSICIAN TO GET IT,AN'THEN WE HAVE TO TURN THAT IN TO THE NATIONAL PARK SERVICE AN' THEN IF THEY'RE A MONTH BEHIND,THEY CALL AN' REMIND US THAT IT'S TIME FOR CER---YOU KNOW, CERTAIN ONES TO GET THEIR PHYSICAL....

I--[BILL BLACK]-- BUT THEY ONLY GET A PHYSICAL ONCE A YEAR ?

DW---ONCE A YEAR,UH-HUH.....

I--[BILL BLACK] DO THEY HAVE A LICENSE ?

DW---NOW, THE MASSEUSES AN' MASSEURS,THEY HAVE TO HAVE LICENSE,AN' THEY HAVE A STATE LICENSE,MOST ALL OF 'EM DO. BUT YOUR BATH ATTENDANTS,THEY GRADUATE FROM THE NATIONAL PARK BATHING,UH-HUH..... BUT THAT.....

I--[BILL BLACK] BUT THE BATHING SCHOOL STILL GOES ON.?

DW---WELL,THEY HAVE TO TAKE A TEST,BUT THERE'S NOT A SCHOOL FOR
JUST,
YOU JUST WANNA' LAND IN A BATHHOUSE.....

I---THANK YOU DONNA,FOR TALKING TO US TODAY.

DW---YOU'RE WELCOME.....

