national park service

careers
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The National Park Service is a Bureau of the U.S. Department of the Interior. Since its creation in 1916, it has been preserving, protecting, and managing the natural, cultural, historical, and recreational areas of the National Park System. Presently, the Park System comprises 321 units and 77 million acres of land in 49 States, Puerto Rico, Guam, and the Virgin Islands.

Through a variety of programs, the Park Service has continued to meet its two primary goals: to conserve natural and cultural resources and to provide the public with recreation, inspiration, and educational experiences.

Many different types of areas make up the Park System. In addition to 39 national parks, the System also contains national preserves, historic sites, battlefields, seashores and lakeshores, national rivers, parkways, and recreation areas. The System also contains 92 national monuments, including natural reservations, historic fortifications, fossil remains, prehistoric ruins, and memorials. The past decade has brought an increase in the number of Park System sites serving city populations.

The National Park System's vastness testifies to its diverse job opportunities. To continue to be many things to people from all walks of life, the Service needs employees with the skills, abilities, and knowledge to translate its goals within a contemporary context. We employ talented men and women who are well acquainted with urban life, as well as those who enjoy the wide open spaces.

In the sections that follow, we offer profiles of some specific career opportunities in the National Park Service. We invite you to read on and discover how your career interests may match our diverse employment needs.
employment

HIGHLIGHTS

• The Service has approximately 9,000 permanent full-time positions. At peak employment during the summer season, total employment may reach 20,000. Total employment figures include permanent full-time, permanent less-than-full-time (part-time), and temporary employees.
• All positions are filled in accordance with Office of Personnel Management (Civil Service) regulations. A person seeking an initial appointment to a permanent position must acquire eligibility on an appropriate Office of Personnel Management (OPM) register.
• Although you will be considered without regard to race, color, religion, age, sex, national origin, political affiliation, or other nonmerit factors, you must be a United States citizen. For certain jobs there may be age and physical qualifications. Generally, one must be 18 years old. (Some positions require age 21.)
• Many national park areas are located long distances from cities. Permanent employees who want to work in parks find that career advancement often depends upon willingness to be transferred every few years.
• The Park Service maintains a headquarters office in Washington, D.C., nine Regional offices, in Boston, Philadelphia, Washington, D.C., Atlanta, Omaha, Denver, Santa Fe, San Francisco, and Seattle, an interpretive design center in Harpers Ferry, West Va., and a service center in Denver for park design and construction of facilities.
• Park staffs range in size from 7 employees in the smallest area to 630 in Yellowstone at peak season.
• Competition for jobs is keen. One must be very well qualified to be seriously considered, especially for permanent full-time positions.
• The Park Service offers no financial assistance or job training to applicants.

EQUAL EMPLOYMENT OPPORTUNITY

The National Park Service offers an equal opportunity for all qualified applicants to be selected for jobs at all levels. We take seriously our goal to provide equal consideration regardless of race, religion, color, national origin, sex, physical handicap, age, political affiliation, or any other nonmerit factor. The Equal Employment Opportunity (EEO) program is integral to our vigorous affirmative action in all hiring and promotional activities. The EEO staff in the headquarters office and the EEO officers in each Regional office ensure that all employees and applicants receive equal and fair treatment. To achieve a representative balance on all National Park Service unit staffs, each park develops an EEO program plan, and EEO staff members contribute to an annually revised Affirmative Action Program plan. We encourage all interested and qualified persons to apply for positions with the National Park Service. We heartily believe that our emphasis on equal employment opportunity yields benefits for the agency, its employees, and its visitors.
Park Rangers perform a wide variety of duties in managing parks, historical sites, and recreational areas. They wear the prescribed uniform.

**Duties**

Rangers plan and carry out conservation efforts to protect plant and animal life from fire, disease, and heavy visitor use. They plan and conduct programs of public safety, including law enforcement and rescue work. They set up and direct such interpretive programs as slide shows, guided tours, displays, and even dramatic presentations to help visitors become aware of the natural, cultural, and historical significance of areas. They coordinate environmental education programs aimed at acquainting visitors, especially school children, with how the community of man and nature functions. Rangers work on recreation activity planning, conservation programs, park organization, financial management, and may supervise other employees. They frequently speak to groups of visitors. They also meet with civic groups and community organizations to help improve the National Park Service response to the public.

Park Ranger positions have certain similarities, but each position has its individual nature. Differences in the exact nature of duties depend on the site's size and specific needs.

**Location**

Park Rangers work in urban, suburban, and rural areas. More than half of the Park Rangers work in areas east of the Mississippi River. Much of their work is performed outdoors, but often Rangers must work in offices, especially as they advance and assume more managerial responsibilities.

During their careers, most rangers can expect to be assigned to several different parts of the country. While we try to take into account each employee's preferences, we do not guarantee that a ranger will remain stationed in only one area.

**Training**

The orientation and training a ranger receives on the job is sometimes supplemented with formal training courses. Training for duties which are unique to the Park Service is available at the Horace M. Albright Training Center at Grand Canyon National Park, Ariz., and the Stephen T. Mather Training Center at Harpers Ferry, W. Va. In addition, the Park Service makes use of the training facilities at the Federal Law Enforcement Training Center in Brunswick, Ga. Performance is evaluated critically on a continuing basis and only those who prove completely satisfactory in every respect are retained in the park management career field.

**Career Potential**

Park Rangers usually begin their service at grade GS-5, although some positions are filled at GS-7. From the entry level, rangers may move through the ranks to become District Rangers, Park Managers, and staff specialists in interpretation, resource management, park planning, and related areas. At upper levels, rangers' responsibilities and independence increase as their influence covers more staff and area. Upper level managers in the Park Service are recruited primarily for their managerial capabilities; the Park Ranger ranks are a primary source of managerial competence. Competition exists for Park Ranger positions at all grade levels.

**How To Apply**

If you are applying for your first permanent job in the Federal Service at GS-5 or GS-7, you must be rated eligible under the Professional and Administrative Career Examination (PACE). This examination includes a written test of general abilities and is administered by the Office of Personnel Management (OPM). Application procedures, and how they differ depending on your "status" and eligibility, are discussed further on page 19.
Basic Qualifications

Grade 5. To qualify for grade GS-5, all applicants must meet one of the following three basic requirements:

1. Complete a full 4-year course in an accredited college or university leading to a bachelor's degree with at least 24 semester hours in one, or not more than two, of the following: park and recreation management, any field-oriented natural science, history, archeology, police science, sociology, business administration, the behavioral sciences, or closely related subjects applicable to park management.

or

2. Complete 3 years of park or conservation experience which provides evidence that you have:
   a. a good general understanding of systems, methods, and administrative machinery for accomplishing work in a park or conservation area.
   b. the ability to analyze work problems effectively and to apply sound judgment to their solution.
   c. the ability to communicate with others effectively, both orally and in writing.
   d. the capacity to apply these abilities and knowledge to resolving problems in park operations.

3. Any equivalent combination of education and experience as defined in 1 or 2 above. In combining education with experience, an academic year of study which comprises 30 semester hours or 45 quarter hours will be considered equivalent to 9 months of experience.

Grade 7. To qualify for grade GS-7, you must meet the basic requirements for GS-5 and have completed one of the following:

1. One year of experience as a ranger or in a similar line of work. The experience must have been in performing, planning, developing, regulating, advising on, or supervising programs or a variety of activities in a park or comparable environment.

or

2. One year of graduate studies in, or directly related to, one of the following: park and recreation management, field-oriented natural science, history, archeology, police science, sociology, business administration, or the behavioral sciences.

or

3. A combination of experience and graduate education. Equivalent combinations of park management or similar experience and graduate education of the type described above are acceptable. (Thirty semester hours, or the equivalent, of part-time graduate education may be considered to be equal to one full academic year of graduate education.)

or

4. Meet the criteria for superior academic achievement; namely, a score of 90 or above on the PACE; a bachelor's degree; and either a 2.90 grade point average on a 4.0 scale in all undergraduate courses, or a ranking in the upper third of your class, or membership in a national honorary scholastic society (other than freshman societies recognized by the Association of College Honor Societies.

Remember, unless you are seeking transfer or reinstatement in the Federal service, you must apply under the OPM PACE announcement. Be sure to keep PACE eligibility current in the OPM offices which service the geographic locations where you are seeking employment consideration (see page 20).

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Park Aids and Park Technicians support rangers and perform many of the basic technical and practical tasks of day-to-day operations. They wear the prescribed uniform and may be assigned to urban, suburban, and rural park units.

**Duties**

Park Aids develop their skills and knowledge of practical park operations through on-the-job experience. Aids work at the more basic tasks involved in information services for visitors, conservation programs, law enforcement, fire fighting, campground operations, living history demonstrations, and other jobs related to park and recreation area operation.

Park Technicians perform a wide variety of duties, usually following the direction or plans of Park Rangers. They work on plant and insect control projects, soil conservation teams, and fire fighting crews. In historic and archeological areas, technicians carry out plans to preserve and restore buildings and sites. They operate campgrounds, including such tasks as assigning sites, replenishing firewood, performing safety inspections, and providing information to visitors. Technicians also lead guided tours and give talks to groups of visitors; they operate projectors and sound equipment to present slide shows and movies. Law enforcement and public safety duties may include directing traffic, joining road patrols, and operating radio dispatch stations.

**How To Apply**

Applicants for either Park Aid or Park Technician positions who have not held competitive career or career-conditional appointments in the Federal Government must apply for eligibility under an appropriate civil service examination. These examinations are announced locally as needed. The examination for Park Aid generally includes a written test. The examination for Park Technician does not include a written test; the rating is based on the background of the applicant as it relates to the qualification requirements. Check with the National Park Service Regional office in which the area where you want to work is located for information on examinations for these positions (see page 11).

If you have Federal transfer or reinstatement eligibility, follow the application procedures discussed on page 19.

Park Aids can start at grade GS-1, GS-2, or GS-3, but most usually start at GS-2. Park Technicians start at grade GS-4.
Basic Qualifications

Grade 2. To qualify for GS-2 Park Aid, you must have either 1) experience in park operations or such related work as that gained in forestry, recreation, interpretive and information services, fire control, fish and wildlife refuge work, archaeological excavation, museum work, audiovisual and verbal communications, law enforcement, and similar activities; or 2) a high school diploma or a General Education Development high school equivalency certificate.

Grade 3. To qualify for GS-3 Park Aid, you must have either 1) 1 year of general experience as described above for GS-2; or 2) evidence that you have completed 1 year of college which included 12 semester hours credit in any combination of coursework as follows: any field-oriented natural science, history, archeology, police science, and park and recreation management.

Grade 4. Applicants for GS-4 Park Technician must have either 1) 1 1/2 years of general experience as described above for GS-2 Park Aid, plus 6 months of technical specialized experience actually gained in park operations (specialized experience may include experience as a park guide or tour leader; experience in law enforcement or investigative work in a park, conservation, or recreation area; and experience as a technical aid or assistant in archeological or historical preservation research and development work); or 2) evidence that you have completed 2 years of college which included at least 18 semester hours in any combination of coursework listed above for GS-3 Park Aid.
The primary duty of the U.S. Park Police is to protect life. Police officers are hired by our National Capital Region and are initially assigned to the metropolitan Washington, D.C., area, where most of the force operates. Police officers may be assigned to areas in New York City or San Francisco and may be detailed to any part of the National Park System on a temporary basis, but men and women who are considering careers as Park Police should expect to work in a large urban area.

Park Police officers preserve the peace; prevent, detect, and investigate accidents and crimes; aid citizens in emergency situations; arrest violators; and often provide crowd control at large public gatherings. A very specialized group within the law enforcement field, the Park Police force includes horse mounted, motorcycle, helicopter, and canine units, a special equipment and tactics team, and investigations and security details. Park Police wear an official uniform.

In spite of the fact that the police officers work irregular hours and are exposed to hazardous and stressful situations, the competition for these jobs is great, and examinations for these positions are not always open.

Basic Qualifications

Unless they are eligible for Federal transfer or reinstatement, applicants must pass a written test administered by the OPM office in Washington, D.C. (see page 20). All applicants must be at least 21, but under 31 years old, have proportional height and weight, have good vision, possess or be able to obtain a valid driver's license, pass a physical examination prior to final selection, and undergo a personal background investigation.

The Park Police force looks for individuals who can exercise mature judgment in applying the law to a variety of situations. The abilities to learn and apply detailed and complex regulations and procedures, to communicate effectively, both orally and in writing, and to keep one's composure under pressure are indicators of successful job performance. Two years of progressively responsible experience demonstrating the types of knowledge, skills, and abilities just described, or the substitution of successfully completed education beyond high school at the rate of 1 year (30 credits) for every 1 year of experience, qualifies you for entry-level consideration.

Further information is available from our National Capital Region office, listed on page 11.

GUARD

The uniformed guard force protects Federal property and buildings. Guards either may serve at fixed posts or patrol assigned areas to prevent and protect them from hazards of fire, theft, accident, damage, and trespass. Most guards are located in the National Capital Region, as a sub-unit of the Park Police, for which they work as permanent part-time employees. A few are located in other regions and some have full-time positions. Duties require moderate to arduous physical exertion; irregular hours are common. Applicants must have emotional and mental stability and the physical fitness to discharge their assigned duties and responsibilities. A valid driver's license is required for some positions, but no written test is required.

Basic Qualifications

Depending on years of experience, guards can be hired at grade GS-3 (1 year), GS-4 (2 years), or GS-5 (3 years). This experience includes having protected lives or property, or maintained law and order in the Armed Forces, Coast Guard, or with private or government protection agencies. Competition in examination of applicants entering Federal service is restricted to veterans who have established their preference, as long as there are any available to be hired. Refer to page 19 for the application procedure to follow, depending on your 'status' and eligibility. For more information, contact the OPM office having jurisdiction over the location where you wish to work (see page 20).
The National Park Service is supported by managerial and financial administrative personnel working in varied jobs. See page 19 for discussion of the correct application process to follow, depending on your "status" and eligibility. For those who must apply to the OPM, the following examinations are appropriate for the administrative positions discussed below, except for accounting and clerical(secretarial) positions. The PACE is required for grades CS-5 and CS-7; when these positions are filled from outside the Federal service at higher levels, names are obtained from the Mid-Level (GS-9 through GS-12) and Senior-Level (GS-13 through GS-15) OPM lists of eligibles (see page 20 on contacting the OPM).

Administrative Officer, Administrative Assistant

Positions involving miscellaneous administrative duties are located in various parks and Regional offices. These positions include duties in two or more of the following fields: personnel, budget, supply procurement, and property management. Entry levels are usually at GS-5 and GS-7.

Personnel, Budget, Procurement, and Property Management

Specialized positions in the personnel, budget, procurement, and property management fields are located in large parks, Regional offices, and the Washington office of the Park Service.

Management and Systems Analysts

Management and systems analysts seek to improve administration of the Park Service by applying the latest management techniques to problems of organization, communication, data processing, work methods, and similar functions. Most of these positions are located in the Washington headquarters office.

Accountant

Professional accounting positions are located in the Park Service Regional offices and the Washington office. Entry levels are at GS-5 and GS-7. If you need to apply to the OPM, the examination announcements state the qualification requirements for grades GS-5 through GS-12; there is no written test. See page 20 on contacting the OPM to obtain announcements.

Clerical and Secretarial

There is a continuing need for well-qualified and highly competent clerks, typists, and stenographers to serve in almost every area of the Park Service. Entry levels for these positions are GS-2, GS-3, and GS-4.

If you need to apply to OPM, the appropriate examinations are announced locally by the OPM; announcements can be obtained by contacting the OPM (see listing beginning on page 20). The examination includes a written test of verbal abilities and clerical aptitude and certification of proficiency.

DESIGN AND CONSTRUCTION

Most of the engineers, architects, landscape architects, recreational planners, and others performing related services are based in our planning and design facility, the Denver Service Center, located in Denver, Colo. Occasionally, such positions are available in the Regional offices and parks.

If you are applying for your first permanent position with the Federal Government, you must contact the OPM to obtain the appropriate examination announcement and follow the procedures outlined in the announcement.
Individuals employed in the maintenance, trade, and craft fields fill a wide variety of positions throughout the entire Park System. Laborers, general maintenance workers, janitors, motor vehicle operators, engineering equipment operators, carpenters, gardeners, painters, electricians, plumbers, and persons with other skills are employed in some of the larger parks. Duties may include the maintenance of roads, trails, equipment, buildings, and grounds. Small parks may depend on one person who performs many of these duties.

We depend on maintenance, trade, and craft employees who possess skills at all levels, in urban areas, where preservation of historic structures is a primary function, craftsmanship may be emphasized. Although applicants must meet certain qualifications, which are described in the appropriate announcements available from the OPM, these are based on the kind and levels of skill rather than on the number of years of experience. Pay varies, depending on the work location and the job classification. Employees are paid hourly wage rates, which are periodically adjusted to bring them into line with prevailing wages paid to employees doing similar work in private industry. Although positions for wage system employees generally do not involve relocation within the Service, supervisory-level employees and general foremen can and do move to other park areas throughout their careers.

See page 19 for the application procedure to follow, depending on your "status" and eligibility. If you need to apply to the OPM, you should first know the Park Service areas where you would like to work, since examination announcements are made by OPM on a local basis. Then, contact the FIC(s) (see addresses on page 20) servicing the park areas concerning "open" announcements under which to apply. Usually, there is no written test.

Note: Persons interested in worker-trainee positions at WC-1 or WC-2, which require no education or experience, should contact the National Park Service Regional offices or parks for information on jobs available and how to apply. The Office of Personnel Management does not examine for these positions. Worker-trainee appointments are "temporary pending establishment of register"; however, they maybe converted to career appointments after 3 years of qualifying service.

Persons eligible for Federal transfer or reinstatement should contact National Park Service Regional offices to inquire about vacant positions (see page 11).
The opportunities mentioned below are limited in number because of their more specialized natures and lower staff turnover rates. At grades GS-9 and above, these positions may require advanced academic degrees or substantial specialized work experience. Most of these positions are located in our Denver Service Center, the Harpers Ferry Center, Regional offices, or the Washington office.

Refer to page 19 for the application procedure to follow, depending on your "status" and eligibility. If you need to apply to the OPM, you must meet the qualifications stated in the OPM examination announcement appropriate for that position. Contact the OPM to inquire whether the announcement under which you want to apply is open (see listing beginning on page 20). Persons seeking Federal transfer or reinstatement should contact our Regional offices to inquire about vacancies.

**Biological Sciences**

Many positions in the biological sciences are of a research nature. These positions usually are filled at grades higher than GS-5 or GS-7 and require advanced academic degrees or specialized work experience.


Professional forester, forestry aid, and forestry technician positions in the National Park Service are few in number and are established according to our forest management and forest protection needs. Persons with such backgrounds usually apply for Park Ranger, Park Technician, or Park Aid positions.

The National Park Service has no positions classified as forest ranger. Forest rangers work for the Forest Service, U.S. Department of Agriculture. For further information, write to the agency's Personnel Office, P.O. Box 2417, Washington, D.C. 20013.

**Physical Sciences**

A few positions are filled in such physical science areas as geology, hydrology, and cartography. When available, some of these positions require advanced academic degrees or work experience of a specialized nature.

Most geologists in the Department of the Interior are employed in the Water and Power Resources Service, Land Management, Mines, and the Geological Survey. Contacts with the first two Bureaus can be made by substituting the appropriate Bureau name in the address shown above for the Fish and Wildlife Service. The latter two addresses are: Bureau of Mines, 2401 E Street, N.W. (Columbia Plaza), Washington, D.C. 20241, and U.S. Geological Society, 12201 Sunrise Valley Drive, Reston, Va. 22092.

**Cultural Resources**

Persons with backgrounds in archeology and history, and to a lesser degree, sociology, geography, and anthropology, conduct programs concerned with the Park System's cultural resources. Many of these staff positions are located in the Denver Service Center, Regional offices, and some related sites.

**Land Acquisition**

Persons with backgrounds in land acquisition, land appraisal, and other realty specializations work closely with analysts and administrators in the Washington office, and in some parks and Regional offices. A few positions may be filled at GS-5 or GS-7; others usually are available at the mid-levels.
Museum Staff
The Park Service has few positions in museum work. Most of the daily care of museum collections is done on a part-time basis by Park Rangers or other personnel serving in historical, archeological, or natural areas. When positions such as exhibit specialist, museum specialist, and museum curator are available, some of the duties include designing and preparing wayside exhibits, performing professional work in developing and caring for museum collections, and planning park museum exhibits. Most positions are in our Harpers Ferry Center.

Writer-Editor and Public Information Specialist
A few positions directly involved in our publications and informational programs are needed in the Washington headquarters office, Regional offices, and a few park areas. Persons with English, journalism, and communications backgrounds are considered.

Concessions Specialist
Applicants need backgrounds in hotel and restaurant management and government contract compliance to evaluate and monitor restaurants and other concessions operated by private contractors in the National Park Service. A few positions may be filled at GS-5 or GS-7; others usually are available at the mid-levels and are located in the Washington office, in some parks, and in the Regional offices.

We receive many inquiries regarding such positions as oceanographer, pilot, and photographer. Persons with such skills or training, in addition to other qualifications, sometimes are needed for certain positions. Secondary skills in oceanography, piloting or photography occasionally may be desired for Park Ranger or related park management or park operations positions. Whether or not these skills are needed will depend upon the specific duties and the job location; see pages 4 to 7 for discussion of Park Ranger and related positions.

Photographic skills are needed for certain audiovisual positions, most of which are located in our Interpretive Center in Harpers Ferry, W. Va. The Center's staff is quite small and vacant positions do not occur often.

Occasionally, paralegal specialist positions are available in the National Park Service. These positions are usually filled at the mid- or senior-levels; a few may be filled at GS-5 and GS-7.

We have no positions classified as attorney; attorney positions in the Department of the Interior are located in the Solicitor's Office. Persons with bar membership should obtain from the OPM (see page 20) the pamphlet entitled "In Public Practice," which lists the addresses of Federal agencies that hire attorneys.

We receive many inquiries regarding chaplain or minister positions. Although the National Park Service does not have positions classified as such, there is a privately-sponsored ministry program in the national parks. This program is coordinated by the Director, Christian Ministry in the National Parks, 222½ East 49th Street, New York, N.Y. 10017.
Seasonal Employment
The National Park Service hires employees on a seasonal basis as described in our Seasonal Employment brochure. To obtain a copy of this brochure, contact any of our Regional offices or the Seasonal Employment Unit in the Washington, D.C., office (see page 11).

Volunteers in Parks
The Volunteers in Parks (VIP) program offers interested persons the opportunity to volunteer their time and abilities in contributing to park programs. Copies of the VIP brochure and application form are available from any of our Regional offices (see page 11).

Veterans and individuals with "handicapping" conditions are eligible for additional consideration and assistance in obtaining Federal employment. Under certain circumstances, they may be hired without competition on civil service examinations.

Selective Placement Program
Many physically handicapped individuals, some mentally retarded individuals, and the vast majority of mentally restored individuals find Federal employment through the normal competitive procedures in the same manner as those who are nonhandicapped. Others, however, cannot be assessed fairly and accurately by using the usual examination procedures. To meet the needs of qualified severely handicapped, mentally retarded, or mentally restored applicants, the National Park Service actively utilizes several special appointment authorities approved by the OPM. These techniques are used to provide eligible individuals with both temporary "trial" appointments and continuing employment in specific positions which match job tasks and work environment to accommodate their disabilities.

We encourage you to contact one of our Selective Placement Coordinators in any of our Regional personnel offices to obtain information on the opportunities available for handicapped individuals (see page 11).

Veterans Readjustment Appointment (VRA)
Who is Eligible: Veterans discharged with other than a dishonorable discharge who either (a) served on active duty for a period of more than 180 days, or (b) were discharged or released from active duty for a service-connected disability are eligible if any part of such active duty was performed during the period beginning August 5, 1964, and ending May 7, 1975. Nondisabled veterans must have completed no more than 14 years of education; however, the 14-year educational restriction is waived for compensably disabled veterans and veterans discharged because of service-connected disabilities.

Qualifications Required: For jobs at grades GS-1, GS-2, or GS-3, military service is usually qualifying if the employing office determines that the veteran can do the required work. However, at higher grade levels, the veteran must meet the minimum qualification standards, including passing a written test, if required.

Training Program: The veteran and the employing office will work out a training or educational program designed around the veteran's interest, the agency's needs, and the training or educational facilities available in the area. After 2 years, upon satisfactory completion of the training and satisfactory job performance, the veteran's appointment is converted to career or career-conditional.

We encourage you to contact a Personnel Staffing Specialist in any of our Regional personnel offices for more specific information on the VRA (see page 11).

Veteran Preference
For honorably separated veterans whose active duty lasted more than 180 days and began before October 5, 1976 (and in some cases, spouses and mothers of veterans), Veteran Preference adds 5 or 10 points to their eligibility scores on civil service registers. Since this score determines the order of individual names on an OPM register, Veteran Preference increases the chances of being certified. If anyone eligible for Veteran Preference is listed on a certificate issued to an agency, the agency may not pass over the veteran to hire a nonveteran unless the OPM finds the passover justifiable.

Veterans can get more detailed information and pamphlets explaining these and other benefits from the FJIC in their area (see page 20).
NOTE: The Park Service provides neither training nor financial aid to prospective employees. However, for information on scholarships and financial aid, you may obtain the publication entitled "Student Consumer's Guide" by writing to Basic Grants, P.O. Box 84, Washington, D.C. 20044. This booklet is available in both English and Spanish editions in many high school, college, and public libraries.

The Park Service does not recommend one educational institution above another in order to qualify for any position. For those cases in which education may be substituted for experience, the education can be acquired in any accredited college or university. Courses taken through nonaccredited sources are acceptable if you can show that the state university where the nonaccredited institution is located will accept college credit for the coursework. Some publications to consult or obtain are: "Comparative Guide to American Colleges and Universities," "Lovejoy's Career and Vocational School Guide" (in libraries and for sale commercially), "The Directory of Professional Preparation Programs in Recreation, Parks and Related Areas" (which lists about 300 colleges and universities offering such degrees), and the "Curriculum Catalogue" (both obtainable from the National Recreation and Park Association Book Center, 1601 North Kent Street, Arlington, Va. 22209).
Benefits
For detailed information on Federal Government employee benefits, including annual and sick leave, retirement, life insurance, and health benefits, please obtain from the OPM its pamphlet entitled "Working for the U.S.A." or any of its brochures in the "Fed Facts" publication series. See page 20 on how to contact the OPM offices. These publications also are available from most large Federal agency personnel offices.

Training
To supplement on-the-job development, several formal training programs serve the needs of National Park Service employees. Two training centers, the Horace M. Albright Training Center at Grand Canyon National Park, Ariz., and the Stephen T. Mather Training Center at Harpers Ferry, W. Va., offer facilities and resources for training. These centers are for inservice training use; with few exceptions, courses are not open to the general public.

Employees may take advantage of certain training opportunities outside the Service at government expense, including full-time graduate level college work at selected universities for a few, especially well-qualified persons. In most cases, the coursework may be started only after a person has been employed at least 1 year, and only when the schooling is directly applicable to the employee's duties.
Federal agencies fill jobs in several ways. They can promote an employee; hire an employee who wants to transfer from another agency; reinstate a former Federal employee; or they can request the names of applicants from an OPM register.

**Competitive Application**

If you are considering a career with the Federal Government for the first time, you must first apply and obtain eligibility on a civil service register. This is not a particularly difficult procedure, but it can take time and does vary from position to position. Your best source of information about a job is the examination announcement covering that job. An announcement explains the jobs covered by the examination, what they pay, what experience or education is necessary to qualify, and how to apply. Depending on your experience, education, and interest, you can either decide which announcement covers the job you want, or ask an information specialist at a nearby Federal Job Information Center. These OPM addresses and phone numbers are listed beginning on page 20.

A written description of your experience and education is needed to apply for any job. The form usually used for this is the Standard Form 171. Supplemental forms are sometimes required also. In some cases, a written test is necessary. The OPM will “announce” the opportunity to apply for jobs when a Federal agency has a need to find people to fill them. This is why some announcements open and close for stated periods of time. If the examination for which you want to apply is closed, you will need to wait until it opens once again before you can file an application (unless you are a compensably disabled veteran). The FJICs in the geographical area(s) in which you wish to work can provide information on open and closed announcements.

Once the OPM has received, reviewed, and processed your written application, it will mail you a "Notice of Rating." This identifies the job(s) and grade level(s) for which you qualify, your written test scores, if any, the geographic areas where you have eligibility, and how long your name will automatically remain on the registers for referral. If you do not keep your eligibility current, your name will be removed from the registers.

Because hiring needs vary from time to time and from one location to another, you might be able to apply in one location for a particular job and be unable to apply for the same kind of work in another location. This is why it is important to check with the FJICs servicing the area(s) where you want to work.

**How Jobs Are Filled**

When a park unit, a Regional office, or the Washington office has a vacancy to fill, we may ask the OPM for a list of eligibles (certificate) from the appropriate register. The OPM, in turn, certifies the best qualified candidates and forwards these names and applications to us. Job selection follows the "rule of three," meaning that we can select one of the top three available individuals on the certificate, provided we do not pass over a veteran to select a lower ranking nonveteran. For further information on hiring procedures from these registers, ask the OPM for its pamphlets “First See Us” and “Working for the U.S.A.” (see page 20 on how to contact the OPM).

**Transfer and Reinstatement**

If you are eligible for Federal transfer or reinstatement, contact a National Park Service Regional personnel office serving the area(s) where you wish to work. Indicate your interest, and inquire about positions that are open for which you would qualify (see page 11). Generally, when there is a vacancy, it will be filled under a specific vacancy announcement.

Applicants must be either a U.S. citizen or one who owes permanent allegiance to the United States.

Salaries for employees of the Federal Government change periodically. Current salary information is available from the personnel office of any Federal Government agency or the OPM.
The Office of Personnel Management offers Federal employment information through a nationwide network of Federal Job Information Centers. For answers to your questions about Federal employment, you can visit, write, or call the nearest FJIC. The local addresses and telephone numbers are listed below.

Some FJICs provide information regarding jobs in other jurisdictions (city, county, or state). These intergovernmental centers are identified below by a (*). The OPM invites you to call and talk with one of its information specialists before writing a letter or filling out a job application. Information specialists can mail you job announcements, application forms, and campaings. A call can save you valuable time and effort. FJICs are open to serve you Monday through Friday, except holidays.

### Federal Job Information Centers

<table>
<thead>
<tr>
<th>State</th>
<th>City</th>
<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>ALABAMA</td>
<td>Huntsville</td>
<td>Southland Blvd., P.O. Box 23</td>
<td>(205) 659-9070</td>
</tr>
<tr>
<td>ALASKA</td>
<td>Anchorage</td>
<td>Federal Bldg. &amp; U.S. Courthouse</td>
<td>(907) 271-5821</td>
</tr>
<tr>
<td>ARIZONA</td>
<td>Phoenix</td>
<td>210 S. Central Ave. P.O. Box 5</td>
<td>(602) 262-6330</td>
</tr>
<tr>
<td>ARKANSAS</td>
<td>Little Rock</td>
<td>Arkansas Federal Bldg., 101</td>
<td>(501) 320-2181</td>
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<tr>
<td>MARYLAND</td>
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<td>Naval and Marine Bldg., 1001</td>
<td>(301) 975-8840</td>
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<tr>
<td>MASSACHUSETTS</td>
<td>Boston</td>
<td>Federal Bldg., Suite 10000</td>
<td>(617) 753-2371</td>
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<tr>
<td>MICHIGAN</td>
<td>Jackson</td>
<td>5400 W. Fort Street</td>
<td>(906) 762-5425</td>
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<td>MINNESOTA</td>
<td>St. Paul</td>
<td>Federal Bldg., Suite 100</td>
<td>(612) 725-3555</td>
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<tr>
<td>MISSOURI</td>
<td>Kansas City</td>
<td>100 Water St.</td>
<td>(816) 744-6050</td>
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<td>MONTANA</td>
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<td>Federal Bldg., Suite 3000</td>
<td>(406) 514-7000</td>
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<tr>
<td>NEVADA</td>
<td>Las Vegas</td>
<td>600 W. Charleston Blvd., Rm. 1611</td>
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<td>NEW HAMPSHIRE</td>
<td>Manchester</td>
<td>New Hampshire Federal Bldg., Rm. 1600</td>
<td>(603) 543-3228</td>
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<td>Trenton</td>
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