

INFORMATIVE WEBSITES

Workers' Compensation Resources
www.workerscomresources.com

Workers' Compensation Insurance
www.workerscompensationinsurance.com

Legal Information Institute
www.law.cornell.edu/topics/workerscomp.html

GPO

www.access.gpo.gov

CFR Title 20, Volume I

www.access.gpo.gov/nara/cfr

U.S. Code

www.access.gpo.gov/uscode/title5/

Software Vendors for Workers' Compensation and Safety

MEDGATE

Occupational Health and Safety Software
Jim Brown, R.N. Manager/Client Services
Phone: 641-787-9210
Website: www.medgate.com

RMS Systems, Inc.

Safety Management Software
Michelle Gagnon, Regional Account Executive
Phone: 888-766-022- Ext. 114
Website: www.rmssystems.com

UNIQUE SOFTWARE SOLUTIONS

Occupational Health Manager
Elaine Harris Sales Representative
Phone: 719-219-1128
Website: www.OHMSoftware.com

BENEFIT SOFTWARE, INC.

CompWatch
Phone: 1-800-522-5265
Website: www.compwatch.com

FIRST REPORT SOFTWARE

OSHA and Workers' Compensation Software
Website: www.firstreport.com

ADDITIONAL VENDOR RESOURCES

U.S. Investigations Services, Inc.
Chuck Howe

Vice President Investigations Division
Phone: 301-864-8235
Website: www.usis.com

Back At Work

"Preparing the Industrial Athlete"

Dr. Stephen Grennan

Phone: 973-921-1800

Website: www.backatwork.com

Enviro Management, Inc.
Industrial Hygiene Services
Gail Smith
President, CEO
Phone: 202-582-2461

Agency Query System (AQS)

To request access to AQS for your Agency
fax your request to Dan Holland
Fax: 202-693-1498



The National Park Service

Park Operations and Education
Risk Management Division

Resources for Workers' Compensation

"Mining Our Workers' Compensations Resources"



Jo Ann Pena
Workers' Compensation Program

RESOURCES FOR WORKERS' COMPENSATION PROFESSIONALS

U.S. DEPARTMENT OF LABOR OWCP/DFEC

NATIONAL OFFICE

Office of the Director
Office of the Deputy Director
202-693-0040

Branch Chiefs

Regulations and Procedures: Vينيا McNeil
202-693-0043
Technical Assistance: Stephanie Semmer
202-693-0044
Hearings and Review: Robert Barnes
202-693-0045
Employees' Compensation Appeals Board
202-208-1925

OWCP TOLL FREE NUMBERS

Call Center: 1-866-999-FECA (3322)

- Staffed by customer service reps
- Monday-Friday 9AM-5PM
- Provide general information about the FECA
- Take requests for claim forms
- Cannot answer claim specific inquiries

Central IVR: 1-866-OWCP-IVR (692-7487)

- Automated touch-tone system
- Accessible 24 hours-7 days a week
- Provides claim specific information about case status, compensation payments, medical bill payments, reimbursements and authorization of treatment such as physical therapy and diagnostic testing

Website: www.dol.gov/dol/esa/dfec.htm

Office of Workers' Compensation Programs District Office Phone Numbers

Boston	(P) 617-624-6600 (F) 617-624-6605
CT, ME, MA, NH, RI, VT	
New York	(P) 646-264-3000 (F) 646-264-3006
NY, NJ, PR, and Virgin Islands	
Philadelphia	(P) 215-861-5481 (F) 215-861-5453
DE, PA, WV	
Jacksonville	(P) 904-357-4777 (F) 904-357-4734
AL, FL, GA, KY, MS, NC, SC, TN	
Cleveland	(P) 216-357-5390 (F) 216-357-5378
IN, MI, OH	
Chicago	(P) 312-596-7157 (F) 312-596-7145
IL, MN, WI	
Kansas City	(P) 816-502-0301 (F) 816-502-0314
IA, KS, MO, NE, and DOL employees	
Denver	(P) 720-264-3000 (F) 720-264-3046
CO, MT, ND, SD, UT, WY	
San Francisco	(P) 415-848-6700 (F) 415-848-6830
AZ, CA, HI, NV	
Seattle	(P) 206-398-8100 (F) 206-398-8151
AK, ID, OR, WA	
Dallas	(P) 972-850-2300 (F) 972-850-2301
AR, LA, NM, OK, TX	
Washington, DC	(P) 202-513-6800 (F) 202-513-6806
District of Columbia, MD, VA All areas outside the U.S., its possessions and territories And all special claims	

Professional Organizations and Publications

Metropolitan Washington Federal Safety and Health
Council
Chairperson – Normandie Peterson
202-226-2455

National Safety Council
1121 Spring Lake Dr.
Itasca, IL 60413
Phone: 1-800-621-6244
Website: www.nsc.org

Safety Council of Maryland
Phone: 1-800-875-4770
Website: www.safemd.org

Federal Workers' Compensation Update
Phone: 1-800-989-3363
Website: www.FENDonline.com

TRAINING VENDORS

S. Harman & Associates, Inc.
"The Employee Benefits Expert"
Phone: 410-795-9296
Website: www.sharmansite.com

Padgett-Thompson
A Division of American Management Association
Phone: 1-800-255-4141

Chesapeake Health Education Programs, Inc., CHEP
Phone: 410-642-2411
Website: www.wcc202.chepinc.org

Graduate School, USDA
"The Government's Trainer"
Phone: 888-744-GRAD
Website: www.grad.usda.gov