

Cancellations and Refunds

Before concluding your telephone call, your NPRS reservation agent will confirm your selection with you. Please make sure that the information you have provided, including the park, campground, dates, and number of nights, has been recorded correctly. If your plans change or if you must cancel your reservation, please call the NPRS Customer Account Services at 1-800-388-2733.

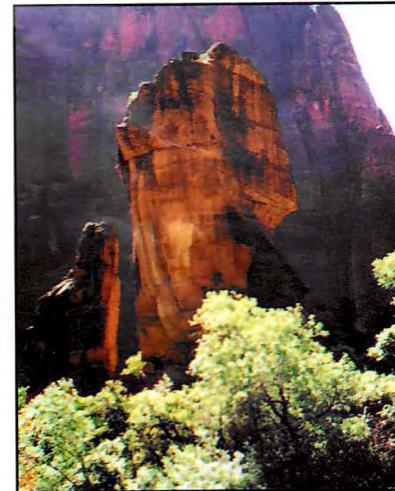
After the conclusion of your phone call to the NPRS, any change to your reservation will result in a cancellation.

All cancellations will be charged a \$12.85 cancellation fee per reservation. This fee will be deducted from any refund amount.

Early

Early cancellation is defined as receiving notification of the cancellation not later than the close of business on the day BEFORE the reservation arrival date.

To cancel a reservation BEFORE the close of business on the day before the reservation arrival date, call the NPRS Customer Services number at 1-(800)-388-2733. The cancellation fee will apply.



Late

Late cancellation is defined as receiving notification of the cancellation on the day of arrival or AFTER the close of business on the day before the reservation arrival date.

If late notification of cancellation is received, the cancellation fee and the first night's camping fee will be charged.

To cancel a reservation AFTER the close of business on the day before the reservation arrival date, call the Park where the campground is located. The number can be found on your reservation voucher.

Refunds

Each campsite that is canceled will be subject to a \$12.85 cancellation fee that will be deducted from any refund amount. The first night's camping fee also will be charged when notification is received after the close of business on the day before the reservation arrival date.

Early Departure

Persons who must leave the campground before their reservation nights have been used can receive a refund by canceling the remainder of their reservation.

Report to the campground office BEFORE CHECKOUT TIME (usually 12:00 noon, but may vary by Park) on the day of departure. A \$12.85 cancellation fee is charged for early departure. If the departure is after checkout time, there is an additional charge for that night's camping fee.

If there is an unexpected departure after the campground's office hours, call the Park's campground office at the phone number listed in this brochure BEFORE checkout time the following morning.

Reservations

Reservations can be made in several ways:

- Telephone
- Mail
- In person at the Park
- Internet

Telephone

By calling one of the following NPRS toll-free numbers, campers can make a reservation at any of the campsites currently on the NPRS:

- 1-800-365-2267 (CAMP)
- 1-888-530-9796 (For the hearing impaired)

FOR YOSEMITE RESERVATIONS ONLY:

- 1-800-436-7275 (PARK)
- International callers may reach the NPRS by calling 1-301-722-1257.

The NPRS accepts VISA, MasterCard, and Discover, as well as personal checks and money orders. Credit card accounts are charged at the time the reservation is made. If you use a check or money order, the reservation must be made at least 21 days in advance and the check or money order payment must be received by the NPRS within 7 days after making your reservation. Payments not received within 7 days after making the reservation will be automatically canceled. Neither the NPRS nor the National Park Service is responsible for U.S. Postal deliveries. You cannot pay at the Park for your reservation previously reserved through the NPRS.

Your NPRS reservation agent will provide you with a reservation number to use when registering at the Park. Time permitting, the NPRS also will mail you a reservation voucher. Immediately upon receipt, please make sure that the park, campground, dates, and number of nights are correct. If any information is incorrect, call the NPRS Customer Account Services at 1-800-388-2733.

Mail

You may make a reservation by mail by sending a completed camping application to:

NPRS
PO Box 1600
Cumberland, MD 21501

NPRS
3 Commerce Drive
Cumberland, MD 21502
For overnight letters only

All applications for reservations must include the following information:

- Name, address, and telephone number of the applicant.
- Name of Park and campground.
- Arrival and departure dates.
- Number of persons in party.
- Type of equipment (i.e., tent, RV, or trailer). Include total length of vehicle.
- Method of payment (VISA, MasterCard, Discover, personal check, or money order). If paying by credit card, include credit card number and expiration date.
- Pass holder discounts (Golden Age or Golden Access).
- If pets will be included.

Mail-in applications that cannot be filled will be returned to you. You may wish to include alternate campgrounds and dates. Applications received up to 2 weeks prior to the on-sale date (see "Reservations Window") for that campground will be held and processed at the same time that telephone requests are handled. Applications received more than 14 days prior to the on-sale date will be returned to you.



Time permitting, the NPRS will mail a reservation voucher to you once the reservation is made. The voucher includes a reservation number you will need when arriving at the Park where you will be camping. Immediately upon receipt of your voucher, please check to make sure that all information printed on the voucher is correct. If any information is incorrect, call the NPRS Customer Account Services at 1-800-388-2733.

In Person

Reservations for same-day camping may be made at the Park depending upon availability. Yosemite National Park does not make "in person" reservations the first day of

each on-sale period (the 15th of each month).

You also may make advance reservations at any Park listed in this brochure to camp at that Park or any of the listed Parks, no later than the day before the reservation begins, based upon availability. Advanced reservations for Yosemite National Park may be made in person AFTER the 15th of each month, based upon availability.

Internet

Advance reservations may be made for all Parks listed in this brochure through the NPRS secured Internet site. The web address is <http://reservations.nps.gov>. This website also provides valuable park information, including camping availability, cost, and directions. In order to ensure all Park visitors have equal access to the NPRS, the hours for making Internet reservations are the same as the Call Center-10 a.m. to 10 p.m. EST. Availability, cost, and directions can be viewed 24 hours a day.

Hours of Operation

Daily: 10:00 a.m. - 10:00 p.m. EASTERN TIME
7:00 a.m. - 7:00 p.m. PACIFIC TIME

The NPRS is CLOSED Christmas and New Year's Day.

To reserve a campsite:	800/365-2267 (CAMP)
Yosemite Only:	800/436-7275 (PARK)
TDD (Hearing Impaired):	888/530-9796
International Callers:	301/722-1257
Mailing Address:	NPRS PO Box 1600 Cumberland, MD 21501
www.nps.gov	

Reservation Windows

The NPRS and the National Park Service have implemented a reservation window to make booking your camping reservation more convenient.

- Beginning on the 5th of each month, campground reservations (except Yosemite and Katmai National Parks) can be made up to 5 months in advance.
- Beginning on the 15th of each month, reservations can be made up to 5 months in advance for Yosemite National Park.
- Beginning January 5 of each year, reservations for Katmai National Park can be made for any time during the current season.

You may book reservations as late as 1 day prior to arrival, subject to availability.

Campground Reservation Window

If you call on: You can make reservations with arrival dates through:

January 5	June 4
February 5	July 4
March 5	August 4
April 5	September 4
May 5	October 4
June 5	November 4
July 5	December 4
August 5	January 4
September 5	February 4
October 5	March 4
November 5	April 4
December 5	May 4

Yosemite Reservation Window


If you call on: You can make reservations with arrival dates through:

January 15	June 14
February 15	July 14
March 15	August 14
April 15	September 14
May 15	October 14
June 15	November 14
July 15	December 14
August 15	January 14
September 15	February 14
October 15	March 14
November 15	April 14
December 15	May 14

Campsite Sale Dates

A maximum of two reservations are allowed per customer for same dates in the same Park. This two-site limit does not apply at Acadia, Death Valley, Greenbelt, Joshua Tree, and Everglades NP. A few campgrounds are site specific. For these campsites, your site number will be assigned when you make your reservation. Adjoining sites may be available - inquire at the campground. Other policies are in effect that limit the length of stay and number of consecutive camping nights at a Park within a calendar year. Ask your reservation agent for details.

Please note: Reservation volume is heavy, and time is needed to process the reservation. Plan ahead and make your reservation as early as possible.

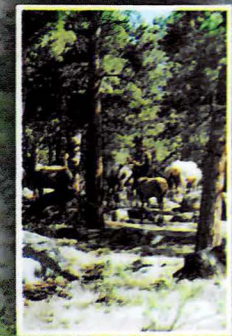
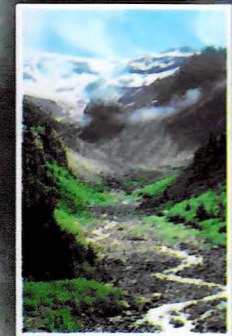
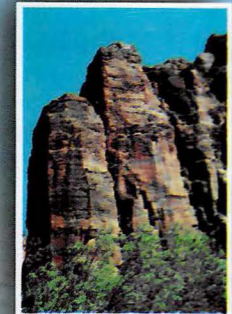
 NPRS P.O. Box 1600 Cumberland, MD 21501	IMPORTANT: National Park Reservation Service Reservations may be made 5 months in advance for family and group campsites. Please be sure to complete all sections on both sides and enclose full payment. Incomplete or incorrect forms will be returned.	THIRD CHOICE	
		Arrival Date	Nights
		SECOND CHOICE	
		Arrival Date	Nights
		FIRST CHOICE	
		Arrival Date	Nights
National Park Reservation Service U.S. Department of the Interior CAMPSITE RESERVATION REQUEST		SITE NO.*	
NAME: _____ PHONE: _____ ADDRESS: _____ CITY: _____ STATE: _____ ZIP CODE: _____ Number of Persons: _____ Pet(s) _____ Yes <input type="checkbox"/> No <input type="checkbox"/>		CAMPGROUND	
		PARK	

If necessary, will you accept fewer nights than requested? Yes No
NOTE: *At most Parks and Campgrounds, specific campsites cannot be reserved. Campsites will be assigned upon arrival. See information in "Campground Arrival."

Call 1-800-365-2267 for Camping Reservations.
 Call 1-800-436-7275 for Yosemite Reservations.

The National Park Reservation Service

Reserved Family and Group Camping



For Reservations, Phone Toll-Free
1-800-365-2267 (CAMP)

For Yosemite Reservations, Phone Toll-Free
1-800-436-7275 (PARK)

Visit the National Park Reservation Service Web Site
 for information and online reservations at:

<http://reservations.nps.gov>



Rules and Regulations

Campground Arrival

Upon arrival at the campground, present your reservation voucher to the person on duty. If applicable, also present your Golden Age/Golden Access Passport at this time.

If campground personnel are not present at the time you arrive, your name and campsite space assignment will be posted at the campground entrance or the area adjacent to the campground station. Present the campground staff with your reservation voucher as soon as possible after arrival, but no later than 8 a.m. the next morning.

Most campgrounds are considered "site general." You will be assigned a campsite when you arrive at the park. The campgrounds listed below are site specific, meaning your site number will be assigned when you make your original reservation:

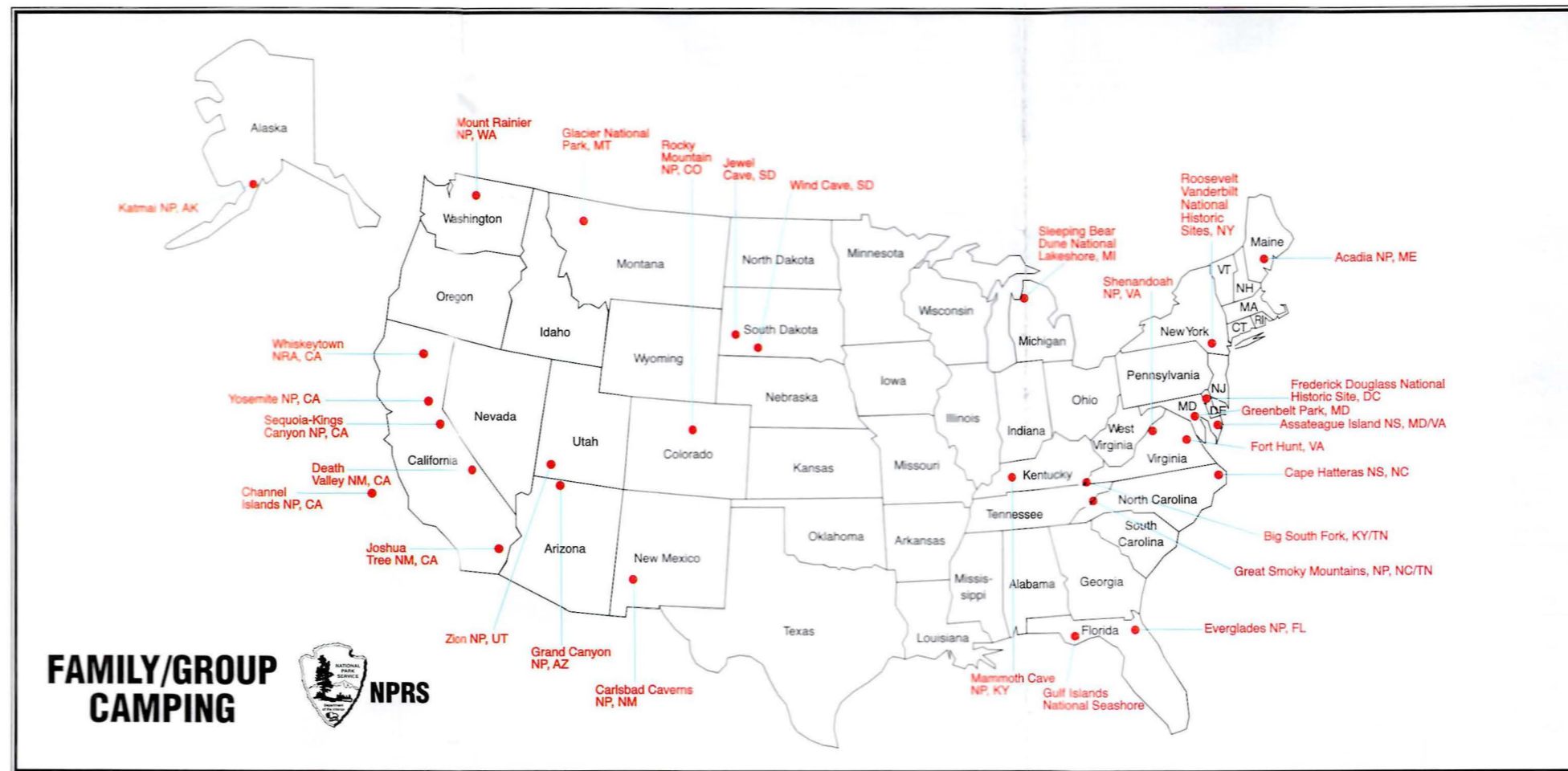
- Family sites- Big South Fork NRRRA, Sleeping Bear Dunes NL, Yosemite NP
- Group sites- Great Smoky Mountains NP, Death Valley NP, Joshua Tree NP, Sequoia-Kings Canyon NP, Zion NP
- Picnic areas- Whiskeytown NRA

If you arrive at the campground with equipment **different** than that for which you have a reservation, there may not be a site available that will accommodate your equipment.

If you are going to arrive at the campground late, call the Park at the telephone number printed on your reservation voucher.

- If you do not arrive by 8 a.m. of the next day and have not notified the Park staff of your late arrival, **your entire reservation will be canceled** and made available to another camper.
- Check-out time is 12 noon or as posted at the campground.
- Drinking water, toilets, fire containment devices, picnic tables, trash containers, and limited parking is available.
- Generally, there is a limit of **one** motorized vehicle and/or trailer per campsite.
- Wheelchair accessible campsites for disabled campers are available at most campgrounds. At Yosemite NP, these sites are available only at Lower Pines Campground. **Please specify that you need a wheelchair accessible site when you make your reservation.**
- All Parks have limits on the length of stay and apply parkwide, except at Death Valley where the stay limit listed is for Furnace Creek Campground only.
- Multiple reservations that exceed the Park stay limit will not be honored and could result in the issuance of a violation notice and you may be forced to leave the park.
- Most family/individual campsites are for use by parties of 6 or fewer persons, except if individuals are immediate family (mother, father, and dependent children).
- Parties (including infants) that exceed the occupancy limit must reserve two campsites or inquire about group camping sites where available.

Please do not call the Parks and request an exception to the occupancy limit. **No exceptions to the occupancy limit will be granted.** It is your responsibility to make sure you are familiar with the rules and regulations of the National Park you will be visiting. Please take the time to stop by a Park Visitor Center or Ranger Station to obtain all the information you will need to have a safe and enjoyable vacation.



Fees/Passes Discounts

There is a daily use fee for each campsite. This fee is separate from the entrance fee charged at each Park.

Golden Eagle/Annual Park Pass

Golden Eagle and Annual Park Pass provide for entry into the various Parks but do not apply to the campsite fee. The Golden Eagle and/or Annual Park Pass can be purchased for \$50.00.

Golden Age/Golden Access

Golden Age Passports entitle the bearer to a 50% discount of camping fees. Golden Age Passports may be purchased by U.S. residents who are 62 years of age or older at any National Park for \$10.

Golden Access Passports entitle the bearer to a 50% discount of camping fees. Golden Access Passports may be obtained free of

charge at any National Park by any U.S. resident who is permanently disabled or blind.

- Golden Age and Golden Access Passport serial numbers must be provided at the time the reservation is made, either to the NPRS reservation agent, on the mail reservation application, or to the campground staff when making the reservation in person.

- The Golden Age or Golden Access Passport must be in the permittee's possession while occupying the campsite. All passes and passports are non-transferable.

- There is a limit of one campsite per passport.

Did You Know?

The National Park Service administers 374 park areas covering more than 83 million acres. Last year, these Parks were visited by over 270 million people. The Parks on the reservation system are generally full during weekends and holidays. The call volume is generally high during these peak periods. Telephone lines to the NPRS are usually less busy midday and midweek.

For information on camping in other National Parks, contact the National Park Service, Office of Public Inquiries, at 202-208-4747. Information also can be requested by writing to: U.S. Department of Interior, National Park Service, Office of Public Inquiries, 1849 C Street, NW, Washington, DC 20240.

National Park Reservation System

Reserved Family/Individual and Group Camping

- Acadia National Park
- Assateague Island National Seashore
- Big South Fork National River and Recreation Area
- Cape Hatteras National Seashore
- Channel Islands National Park
- Death Valley National Park
- Everglades National Park
- Ft. Hunt Park-George Washington Memorial Parkway
- Glacier National Park
- Grand Canyon National Park
- Great Smoky Mountains National Park
- Greenbelt Park
- Gulf Islands National Seashore
- Joshua Tree National Park
- Katmai National Park
- Mammoth Cave National Park
- Mt. Rainier National Park
- Rocky Mountain National Park
- Sequoia-Kings Canyon National Park
- Shenandoah National Park
- Sleeping Bear Dunes National Lakeshore
- Whiskeytown National Recreation Area
- Yosemite National Park
- Zion National Park

See the separate tour brochure for tour details on:

- Carlsbad Caverns National Park
- Frederick Douglass National Historic Site
- Jewel Cave National Monument
- Mammoth Cave National Park
- Roosevelt-Vanderbilt National Historic Sites
- Wind Cave National Park

Call toll-free 1-800-365-2267 (CAMP) for camping reservations (except Yosemite).

Call toll-free 1-800-436-7275 (PARK) for camping reservations at Yosemite NP.

Reservations also can be made through the NPRS web site at <http://reservations.nps.gov>.

